GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:2303
ANSWERED ON:17.08.2006
AS YEAR OF PASSENGER SERVICE
Pallani Shamy Shri K.C .

Will the Minister of RAILWAYS be pleased to state:

(a) Whether the Railways have declared the year 2006 as the 'Year of Passenger Service' ;

(b) If so, the details of facilities and amenities provided by the Railways to its passengers particularly the sections falling under Southern Railway; and

(c) The steps taken by the Railways to further improve cleanliness in the Railways?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R. VELU)

(a): Yes, Sir.

(b): Some of the amenities which have been provided by the Railways are Improvements in the faÃ§ade of the station buildings, improvement in circulating areas, modern, cost effective lighting arrangements at the platforms, concourse etc., Renovated water booths, renovated, modern Pay & Use Toilets, Good waiting rooms and retiring rooms with modern furniture, passenger guidance system including signages and coach indication boards, improvements to platform surface, etc.

(c) To improve the standard of cleanliness at railway stations, steps like introduction of mechanized cleaning, provision of washable aprons, provision of 'Pay & Use' Toilets, cleanliness awareness campaigns etc. have been undertaken. Regular inspections are conducted by various officials at the railway stations to monitor cleanliness and also identify weak areas and take remedial measures. In addition, flooring of concourse, platform are being improved by providing mosaic or marble and granites for easy maintenance Drives are launched from time to time particularly during rush season to have greater impact.